



Joseph A. Dolan, Jr., CLU

Professional Highlights

Information Security

- ✦ First full-time Chief Information Security Officer for a multibillion dollar not-for-profit organization.
- ✦ Developed corporate approach to Information Security, changing responsibility from an internal IT function to a CEO-approved corporate committee approach, with every division having specifically accountable individuals at the officer level.
- ✦ Initiated corporate response to HIPAA Security, including plans, budgets, and staffing.
- ✦ Created the first full-time Disaster Recovery organization, and coordinated all activities with corporate Business Continuity Planning. Established multi-year testing program, and initiated a full-scale review of the effectiveness of all platform recovery plans.

Data Center Management

- ✦ Chief IT Designer for a world-class data center, opened in 1996. Oversaw all aspects of design, build, test, and move-in for the IT organization of a multi-billion dollar not-for-profit organization.
- ✦ Accountable officer for the consolidation of a major out-of-state data center into a new world-class facility as a part of a corporate merger.
- ✦ Managed the explosive data center growth necessary to support the development and implementation of what was one of the ten largest CICS installations in the world.

Technical Services

- ✦ Designed and managed implementation of unique, CICS-based environments across multiple mainframes in support of a major new application. The approach had never been tried before, and resulted in scalability beyond that envisioned by IBM.
- ✦ Managed “skunk-works” development of the corporation’s first MVS environment, anticipating the need and positioning the IT organization to rapidly respond to new business opportunities.
- ✦ Personally created and supported several JES2 exits that extended the functionality as needed to deliver desired capabilities.

Mergers and Acquisitions

- ✦ IT member of the due diligence team for several merger and/or acquisition opportunities.
- ✦ Managed the upgrade and eventual closure of a small data center as a part of an acquisition.
- ✦ Proposed a staffing model for a large merger, and delivered a unified technical team while serving on the Transition Management organization.

Employment History

VP and Chief Information Officer: <i>Health Care Service Corp. (Blue Cross Blue Shield)</i> Chicago, IL	2002-2004
VP and Chief Technology Officer:	1996-2002
VP Operations, Network, and Software	1992-1996
Director, Computer Operations	1987-1992

Education

Associate in Applied Arts and Sciences - Westchester Community College, Valhalla NY 1966