



James I. Nelson, M.S., MBCP, CDCS, CORP

Jim is experienced in all aspects of the design, development, metrics and implementation of organizational resiliency, risk management, and enterprise-wide business continuity programs. He has successfully presented to and engaged the approval of all levels of management for varied customers domestically and internationally in support of business continuity programs.

Jim has had the pleasure to work in most business sectors and has served several top management positions with Blue Cross Blue Shield of Illinois including serving as the Corporate Contingency Officer. Jim has strong project management skills, a history of successful implementations, and excellent problem solving and crises resolution skills.

Jim has worked with most of the planning software products such as the SunGard/Strohl planning suite (LDRPS, BIAPro, NotiFind, etc), ComPass, Precovery and MyCoop as well as customized tools and client developed templates. In addition, he is a frequent speaker, presenter, trainer, and lecturer at BCM conferences and has been published in several trade magazines and periodicals.

Prior to founding Business Continuity Services, Inc., Jim Nelson was the Contingency Planning Officer for Health Care Service Corporation (HCSC) the parent organization for Blue Cross Blue Shield of Illinois, Texas, New Mexico, and a number of subsidiary operations from 1987-1999. His responsibilities included overall corporate responsibilities in the areas of Business Continuity, Emergency Response, Disaster Recovery, and Crisis Management.

Jim, as the president of BCS, has achieved the highest level of credentialing in the business continuity industry – the MBCP. This designation, achieved in 1998, requires a minimum competency of at least 5 years of experience in seven of the ten Professional Practices for Business Continuity Planners.

The DRI International is recognized internationally for providing the “best practices” for business continuity and disaster recovery planning. In the years 2002-2006, BCS developed DRI’s education and training materials for novice to experienced students in the field of business continuity management for both the classroom and elearning environments. BCS built this curriculum based upon theory, practice, real-world examples, lessons learned, research and involvement in the profession that includes both the public and private sector audiences in the United States and internationally.

In addition, BCS provided the Lead Instructor, Jim Nelson, President of BCS, to DRI during that timeframe. Jim taught DRI instructors via in-service and workshop training to deliver the industry-leading curriculum in a consistent and high quality manner across industries, internationally, and in multiple language venues.

Jim is also a Certified Data Center Specialist (CDCS) and serves as an instructor of the Certified Data Center courses offered by ICOR. Jim is qualified to conduct data center audits under the SS 507.

Jim has been certified by ICOR as a Certified Organizational Resilience Professional (CORP) with competencies and at least 10 years of experience in the following disciplines: Business Continuity Management, Facility Management, Data Center Management, and Organizational Behavior.

Jim serves as the Chairman of the Board of Directors for The International Consortium for Organizational Resilience (ICOR – www.theICOR.org) ICOR is a nonprofit education and credentialing organizations that provides professional development, certification, thought leadership, and the latest in research and industry trends. ICOR was founded to meet the growing market need for a single avenue of access for education and credentialing expertise for the disciplines that support the resiliency of an organization.



Jim is also a member of the International Association of Emergency Managers (IAEM). We understand the emergency management profession and the importance of private industry to have a working relationship with the public agencies that support their community. BCS has had several articles published on this topic in leading industry magazines.

In addition, Jim serves as the Education Committee Director for the Northern Illinois Association of Contingency Planners (ACP).

Jim is also currently involved in the development of the new American Business Continuity Standard. This is a collaborative effort lead by ASIS and supported by BSI and ANAB. There have been 160 professionals involved in this process. Jim has been selected to also serve on the 6 member executive editing board as this standard work draws to completion.

Professional Experience

- | | |
|----------------|---|
| 1999 – Current | President, Business Continuity Services, Inc. (www.BusinessContinuitySvc.com), a woman-owned international full-service consulting and training firm providing the full range of professional services in business continuity, disaster recovery, crisis management, and organizational resilience. |
| 2005 – Current | Chairman of the Board of Directors of The International Consortium for Organizational Resilience (www.theICOR.org) a non-profit organization providing education, credentialing, and certification. |
| 2008 – Current | Adjunct Professor for Norwich University’s Master’s in Business Continuity Management. |
| 2002 – 2006 | Contracted to serve as DRI International’s (www.DRI.org) Lead Instructor. In this capacity Jim served as the “train the trainer” for all DRI instructors and developed DRI’s education program. This included developing educational standards and approximately thirty (30) online and instructor-led education courses to support their certification. Jim was responsible for the training of instructors and the delivery of these courses domestically and internationally. |
| 1987 – 1999 | Health Care Services Corporation (Blue Cross Blue Shield of Illinois and Texas) <ul style="list-style-type: none">• Corporate Contingency Officer with enterprise-wide responsibility for Blue Cross Blue Shield business continuity and disaster recovery plans and subsidiary operations<ul style="list-style-type: none">▪ Developed in excess of 100 business continuity plans• Served as Acting Corporate Security Director (1994-1996) |
| 1984 – 1987 | Pritscher & Erbach Construction Company <ul style="list-style-type: none">• Contract consulting, project manager, and superintendent for general contractor providing construction services to Health Care Service Corporation. |
| 1981 – 1984 | Union carpenter, foreman, and superintendent |



Professional Credentials and Affiliations

International Consortium for Organizational Resilience (ICOR)

- Current Chairman of the Board and Founding Member
- Certified Data Center Professional and Instructor (CDCP) January 2007
- Certified Organizational Resilience Professional (CORP) March 2007

DRI International (DRII)

- Certified CDRP (#597) July 25, 1991 (now known as CBCP)
- Certified MBCP August 5, 1998
- Certified DRI Instructor March 2000 - 2006
- Served four (4) year term as DRI Lead Instructor February 2002 – February 2006
- Served as “ex officio member” on various boards and commissions for DRII:
 - Education Commission
 - Educational Standards Commission
 - Glossary Committee
 - Masters Certification Review Committee
 - Training Standards Committee

International Association of Emergency Managers (IAEM) Member

Business Resumption Planning Association (BRPA) Member

Association of Contingency Planners (ACP)

- Director of Northern Illinois Chapter – Education
- General Member

Business Continuity Institute (BCI) Certification / Membership Pending

Education

M.S. in Business Administration National Louis University

Journeyman Union Carpenter Carpenters' Union Local #181

BA in Fine Arts North Park University

Attended Schiller College from the University of Heidelberg

Graduate of York High School Elmhurst, Illinois