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**EISAI RESEARCH INSTITUTE**

*A corporation dedicated to innovative pharmaceutical research*

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March 13, 2009

To Whom It May Concern,

We have worked with and used the services of Business Continuity Services, Inc. (BCS) in the assessment and development of our Continuity Programs.

We have found the services and the staff of high quality with a focus on customer service. The expertise of the staff has been of great value as we have developed our programs. The follow-up work conducted by this group has proven to be most valuable in achieving our business continuity goals.

We highly recommend BCS for any of your professional requirements.

Regards,

A handwritten signature in cursive script, appearing to read "John R. Bristol".

John R. Bristol

Director

Environmental Health and Safety