



February 19, 2009

To Whom It May Concern,

COOP Systems has worked with and used the services of Business Continuity Services, Inc. (BCS) in several capacities.

1. Training of staff in BCP Professional Practices
2. Joint work at mutual clients, where COOP Systems handled the software and BCS managed the consulting aspect at the engagement.
3. Speaking to our COOP User Symposium about topical BCP subjects.

We have found the services and the staff of consistently high quality with a focus on innovative thinking and thorough project capabilities. The expertise of the staff has been of great value.

We highly recommend BCS for any of your BCP professional and consulting requirements.

Regards,

A handwritten signature in black ink, appearing to read 'Chris Alvord', on a light-colored background.

Chris Alvord, CEO

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